

## FREQUENTLY ASKED QUESTIONS

### **1. How do I register on the public housing site-based waiting list(s) for elderly families?**

You must create a Housing Application Registration Portal (HARP) account to complete your online registration. Please **[click here to create your HARP account](#)**. You will then select the site-based waiting list(s) “waiting list(s)” you would like to be on. If you do not have access to a computer, you may call 626-586-1845 for assistance.

### **2. What are the requirements to register on a waiting list for elderly families?**

You must be an elderly family to apply to any of the seven waiting lists. An elderly family is a household whose head, co-head, spouse, or sole member is a person who is at least 62 years of age. It may include two or more persons who are at least 62 years of age living together, or one or more persons who are at least 62 years of age living with one or more live-in aides.

### **3. How should I choose which waiting list(s) to select?**

You should consider the same issues that you would if you were looking for an apartment on the open market. These include neighborhood, access to transportation, employment, schools, as well as supportive services that may be available at each housing development. Please refer to the development descriptions located on the website.

### **4. Will I be able to change waiting lists after the new waiting lists are established and closed?**

No, you cannot change waiting lists once they are closed. However, while the waiting list is open you may register for additional waiting list(s), if you have not already done so. If you later wish to be removed from a previously selected waiting list once the waiting list(s) are closed, you must submit a letter in writing to self-cancel before your application is selected and include your prospect number.

### **5. If my application is selected from a specific waiting list, and I decide I no longer want to live at the property; can I cancel at that time and remain on the other waiting lists I selected?**

No, in order to be cancelled/removed from a waiting list, you must do so in writing and submit this request **prior** to being selected from a specific waiting list.

### **6. How long is the waiting list(s) for elderly families open?**

The Los Angeles County Development Authority (LACDA) Public Housing Program will be accepting registrations for seven waiting lists between **February 10, 2020, at 8:00 a.m. through August 10, 2020, at 4:00 p.m.** **This is not for the Section 8 Program.**

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### **7. What if I choose a housing development that does not have units with the right number of bedrooms for my household?**

Registrants may choose, based on eligibility, to register at one or all seven waiting lists. Based on your family composition, the system will predetermine the bedroom size and site that you may be eligible for.

### **8. Once I am registered on a waiting list(s), how long do I have to wait to receive an application?**

All applicants will be selected from each waiting list in order of admission preferences and then by date and time registered. The length of waiting time will vary based on a site's unit availability. In order to better serve applicants on our waiting lists and to expedite the process, you will only be given **one unit offer**.

### **9. What if my application is selected from the waiting list, and I decline a unit offer?**

If you are determined eligible and are offered a unit from any one of the waiting lists that you selected and you reject the unit, **your name will be removed from all the other selected waiting lists**. It is important that you only register for locations in which you are willing to reside.